

Greater Security and Identity Validation in Over 450 Redpagos Locations

URUGUAY PARTNER, COMMANDLINE, IMPROVES IDENTIFICATION PROCESS WITH INTEGRATED BIOMETRICS' COLUMBO FINGERPRINT SCANNER

Redpagos is one of the leading national payments and collections providers in Uruguay, located in more than 450 stores, serving more than one million people and processing 7 million transactions every month. Much of the company's success is due to providing a reliable online payment platform and understanding its clients to offer the best payment solutions for their needs.

Redpagos plays a prestigious role within the credit, financial and fintech industries offering services such as bill payments, salary and retirement collections, tax payments, money orders, and withdrawals and deposits from most banking entities. The growth of services associated with this sector demands the incorporation of new technologies that allow continuous improvement in terms of customer service and identity validation. This is complicated by the fact that each client has very specific needs for implementation. Redpagos must be able to accommodate those needs with reliable technology that offers superior performance.





PRODUCT SPECIFICATIONS

Amazingly small, incredibly durable, remarkably efficient
FAP 30 scanner

IB's patented Light Emitting Sensor (LES) film produces the
highest quality fingerprint images in the certified market

APPLICATIONS

Standalone fingerprint scanner

Embedded module for mobile applications also available



**TRANSFERRING IDENTIFICATION RESPONSIBILITY
AWAY FROM A MANUAL PROCESS**

A major challenge for Redpagos involved identity validation. This was a manual process, in which the cashier at a store had the responsibility of checking the customer's ID against the system. This process was no longer adequate for the security and convenience of customers; it was time to incorporate technology into identity validation.

Teamed with CommandLine, IB's Uruguay partner, Redpagos selected the Columbo Desktop scanner from Integrated Biometrics. The scanner met all the requirements, including FBI certification and response speed.

CommandLine then implemented the identity validation system throughout the Redpagos network, with at least one biometric scanner at each location. New customers are enrolled with their fingerprints, so subsequent identification and login is fast and accurate. All transactions are then verified with fingerprints authenticated against the Dirección Nacional de Identificación Civil (DNIC) national civil registry database.

FAST, SAFE TRANSACTIONS AND HAPPY CUSTOMERS

Continuous improvement and a quick, accurate verification process are essential to a smooth customer service experience. Confirming the identity of a person who comes into a store is vital to credit and financial services. CommandLine and IB's LES technology delivered precisely what Redpagos customers needed. Columbo is the perfect technology for this unique project.



ABOUT INTEGRATED BIOMETRICS

Integrated Biometrics, LLC designs and manufactures FBI-certified fingerprint sensors for law enforcement, military operations, homeland security, national identity, election validation, social services, and a wide range of commercial applications. The company's patented light emitting sensor technology enables lightweight scanners that outperform traditional prism-based devices in size, power consumption, portability, and reliability. Identity management solutions providers, government agencies, and corporations around the world rely on Integrated Biometrics' products to enroll and verify individual identity quickly and accurately, even in remote locations.

integratedbiometrics.com



LEARN MORE ABOUT COLUMBO

FBI-Certified PIV FAP 30
Single-Print Scanner

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